

BUTTE SPIRIT HOMES

# ANNUAL REPORT

THE DATA PRESENTED IN THIS  
REPORT WAS COLLECTED BETWEEN  
JULY 1, 2023 - JUNE 30, 2024



July



2024

# EXECUTIVE SUMMARY

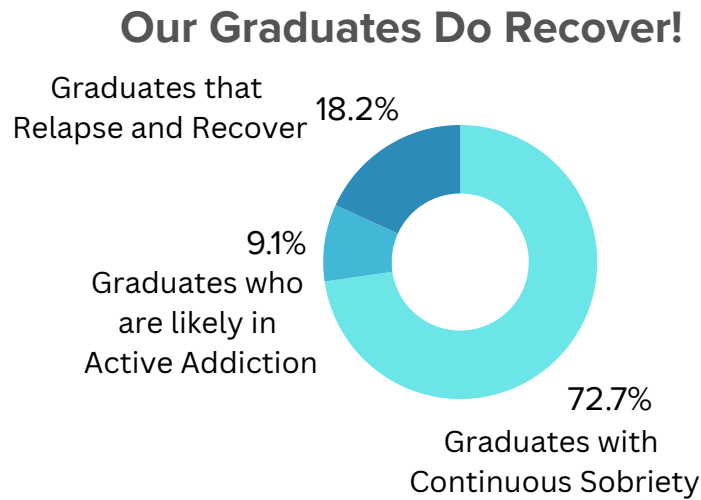
## Who We Serve

In the past fiscal year (July 1, 2023 - June 30, 2024) Butte SPIRIT Homes served 26 Residents with results detailed in the chart to the right. Though we are open to all applicants, the majority (73%) of our residents were between the ages of 25-35. Native Americans made up 27% of our Residents (73% were Caucasian.)

## Our Impact

Both the Multidimensional Inventory of Recovery Capital and the WHO Quality of Life Assessment data that we collect throughout Residents' stays indicate that our unique peer supported blend of social and clinical models provides increasingly positive impacts beginning on day one of admission. Financially speaking, all residents entered below the poverty line, obtaining and keeping jobs with 77% out of poverty at discharge, regardless of the circumstances of their discharge.

See pages 7-8



"Seeing your clinical model turned inside out, with community at its heart, was something I didn't think was possible until today. Whatever 'it' is, you've got it. Keep doing what you're doing—you all are truly amazing."

- Peter Maney, Program Director, Recovery Residence Alliance of Montana

## Quality Improvement

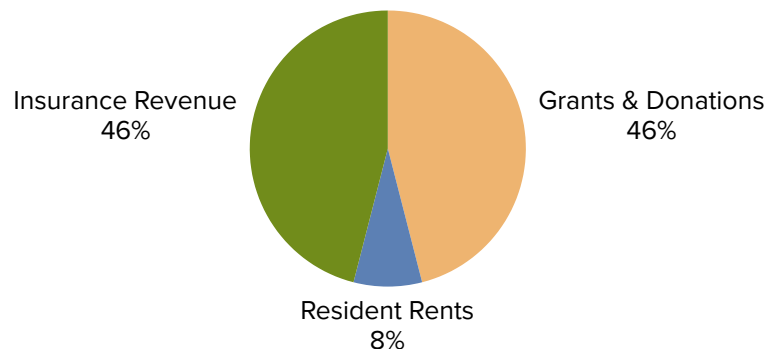
We look for ways to continuously improve the quality of our homes by surveying our residents each quarter as well as collecting annual survey data from our partner organizations and referral providers. Feedback is generally very positive and suggestions for improvement are integrated into operations in a timely manner. Examples of integration of feedback include the addition of bicycles for resident use at each home, yard games, a recovery DVD collection, and access to SNAP & Food Bank registration paperwork at intake.

See pages 3-5 for details and quotes from Residents

## Financial Overview

Due to our selective admissions process, most residents are deeply committed to recovery and often secure high-wage jobs that make them ineligible for Medicaid. While our Homes are licensed to bill Medicaid for recovery support services, many residents lose this coverage, creating a funding gap that underscores the need for increased fundraising. We do not discharge residents who lose benefits; instead, we assist them in obtaining private insurance and continue providing services until graduation, despite little to no reimbursement.

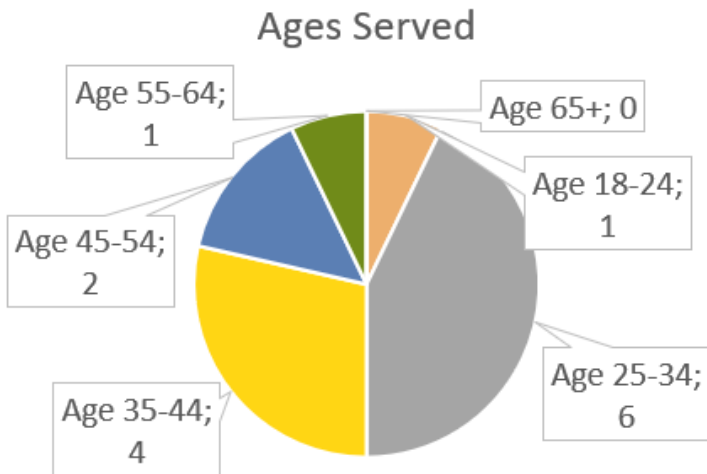
### FY24 Revenue Sources



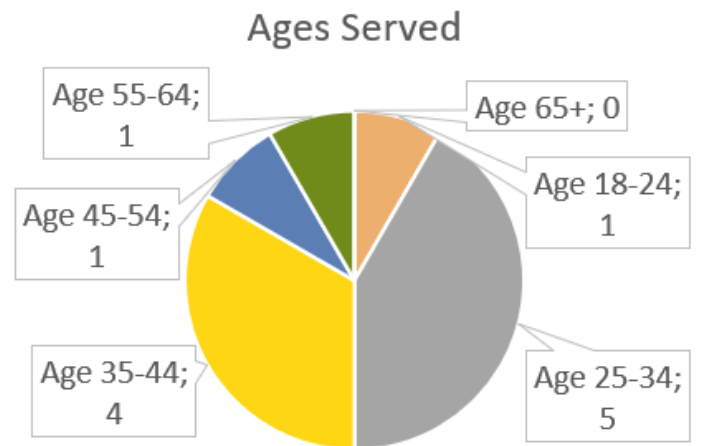
See page 9 for further financial detail

# Demographics

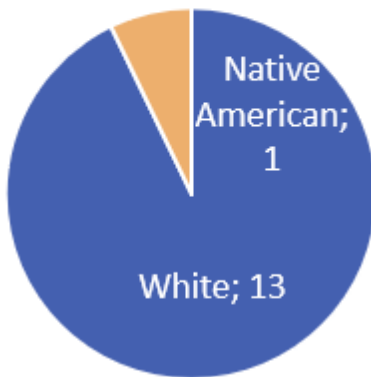
## Men's Home



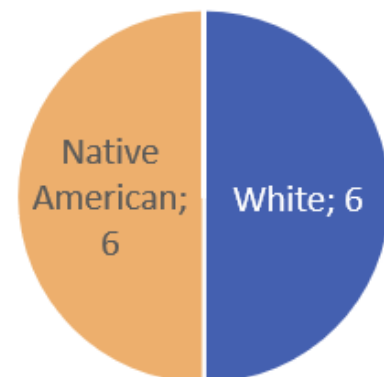
## Women's Home



## Ethnicity



## Ethnicity



## Income Level

At intake 12 residents entered the Butte SPIRIT Men's Home below the poverty line. Either at graduation or leaving the program early, 5 out of the 12 residents left our care above the poverty line.

## Income Level

At intake 14 residents entered the Butte SPIRIT Women's Home below the poverty line. Either at graduation or leaving the program early, 5 out of the 14 residents left our care above the poverty line, with 3 more in an improved financial position, still below 100% of the poverty line.

## Veteran Status

Out of 14 male residents and 12 female residents, none were veterans.

# Perception of Care

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## Quarterly Resident Surveys

Every 3 months, all current Residents complete a 13 question survey regarding the care they receive. This section contains the results of all surveys completed by Residents over the past year, indicating a positive response to the following questions:

I would recommend this facility to someone needing sober living

MEN'S 16 Strongly Agree | WOMEN'S 11 Strongly Agree

The residence manager was responsive and addressed my needs

MEN'S 14 Strongly Agree & 2 Agree | WOMEN'S 9 Strongly Agree & 2 Agree

My counselor(s) were available and addressed my needs

MEN'S 12 Strongly Agree & 4 Agree | WOMEN'S 9 Strongly Agree & 2 Agree

Overall, I have been satisfied with my stay here

MEN'S 14 Strongly Agree & 2 Agree | WOMEN'S 11 Strongly Agree

I feel better now than when I was admitted

MEN'S 14 Strongly Agree & 2 Agree | WOMEN'S 10 Strongly Agree & 1 Agree

I had input into my treatment/recovery goals

MEN'S 14 Strongly Agree & 2 Agree | WOMEN'S 9 Strongly Agree & 2 Agree

I felt safe when I was here

MEN'S 16 Strongly Agree | WOMEN'S 9 Strongly Agree & 2 Agree

I was encouraged to help myself and help others helps me

MEN'S 14 Strongly Agree & 2 Agree | WOMEN'S 10 Strongly Agree & 1 Agree

I was treated with dignity and respect

MEN'S 14 Strongly Agree & 2 Agree | WOMEN'S 9 Strongly Agree & 2 Agree

The environment was clean and comfortable

MEN'S 8 Strongly Agree & 8 Agree | WOMEN'S 11 Strongly Agree

I can manage my stress and take care of myself more independently than before

MEN'S 12 Strongly Agree & 4 Agree | WOMEN'S 7 Strongly Agree & 4 Agree

Staff were sensitive to my language, cultural and spiritual needs

MEN'S 10 Strongly Agree & 6 Agree | WOMEN'S 10 Strongly Agree & 1 Agree

I understand the importance of following my discharge plan and relapse prevention strategies

MEN'S 16 Strongly Agree | WOMEN'S 9 Strongly Agree & 2 Agree

# Perception of Care

Quarterly Resident Surveys This section contains quotes taken from Resident surveys.

Everyone worked with me and supported me over the course of my continued journey.

[Night Staff] always let me vent to [them] almost every night and have always helped me with my spirituality, played ball with me, and walked me through situations. [Staff] are hilarious and make me laugh when I need it, sharing experiences that help me understand my situation. I am super blessed to be here.

Everybody was helpful and supportive to me whether it was situations in the house [or] needing rides earlier in my stay. Helping with my resume and finding a place to live. [Staff] and myself had good conversations to help me through some stuff/things. Overall, I'm happy with Butte SPIRIT Staff, managers, and counselors. [Staff] have talked with me a few times about being a part of the solution rather than a part of the problem, which made sense and calmed my emotions.

I felt very welcomed when I got here and still feel the same today. They made the transition from treatment to the house very easy for me. I was scared and unsure at first if I even wanted to stay in Butte, but because I felt at home after being here a couple weeks I am glad I stayed!

All the staff have been amazing [and] have all had very in depth talks with me and helped me immensely in my treatment. [The counselors] have also been helpful whether in session or on the phone, and even took time out of their day, even off shift, to hear me when I needed help.

[I want to recognize Staff for] always being there day or night when I needed help getting through my triggers, cravings and situations that caused me the urge to want to use. For helping me see my character defects (ex: manipulation, anger and isolation) and teaching me healthy ways to recognize and correct them at the very moment. For helping me be able to trust people again.

So far the staff has went above & beyond what is asked of them. They provide everything we need and more. Every single person that works here has treated me like a friend rather than a client. I feel extremely comfortable in this home and can't wait to see how much different of a person I come out as.

They always make me feel comfortable, safe & at home.

[I want to recognize] the House Manager being here for me consistently and when I am having hardship, just reminding me of my goals and why I am here.

SPIRIT House staff have been and still are a very big part of my recovery and I will be forever grateful.

They are all helpful, respectful...with the help of the SPIRIT Home, my life is on the right road and for that I am grateful to be surrounded by people who love me for me.

[I want to recognize Staff for] always going above and beyond in times of pain, grief, loss and need. They all are amazing, very blessed to have them in my life.

# Perception of Care

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## Annual Outside Agency Surveys

At the start of the calendar year, we survey all of the organizations and individuals that Butte SPIRIT maintains a professional relationship with. This section contains the survey results from 27 providers that are connected to Butte SPIRIT either through partnership or as a referral provider.

- I would recommend this facility to someone needing sober living or ASAM 3.1
  - 21 Strongly Agree, 5 Agree & 1 Not Applicable
- I recommend this facility to other agencies referring residents to ASAM 3.1
  - 15 Strongly Agree, 8 Agree, 1 Neutral and 1 Not Applicable
- Staff appear helpful and knowledgeable about the facility and services
  - 12 Strongly Agree, 9 Agree, 1 Neutral and 5 Not Applicable
- The facility seems to be responsive to clients' needs
  - 12 Strongly Agree, 10 Agree, 1 Neutral and 4 Not Applicable
- The facility collaborates well with other service providers/referring parties
  - 12 Strongly Agree, 8 Agree, 1 Neutral, 1 Disagree and 5 Not Applicable
- The admissions and referral process is clear, simple, and timely
  - 14 Strongly Agree, 9 Agree, 1 Disagree and 3 Not Applicable
- The facility and its staff work to prepare residents for independent living and relapse prevention upon discharge
  - 10 Strongly Agree, 10 Agree, 2 Neutral, 1 Disagree and 4 Not Applicable

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This section contains quotes taken from the surveys of partner providers when asked the question, “Is there anything the Butte SPIRIT Center and its staff or residents did particularly well that you want to recognize?”

They met the residents where they were at and went above and beyond to make a smooth transition to the home

They were very helpful when I called and clearly had a lot of knowledge about the system and our clientele.

Their interview and the process of preparing new individuals who come into the SPIRIT House.

# Admissions

Butte SPIRIT is very selective in our admissions process in an effort to curate an environment that supports recovery. This means we deny the majority of applications, in favor of those who show a genuine interest in recovery during the interview process. Most applicants are referred with completed Biopsychosocial Assessments that place them at our level of care (ASAM Level 3.1), though some applicants receive assessment from our Clinical Staff. Residence Managers complete an admissions checklist with each resident during intake to ensure complete orientation to the program. The following details give some of the relevant admissions statistics:

## Men's Home

### Justice Involvement

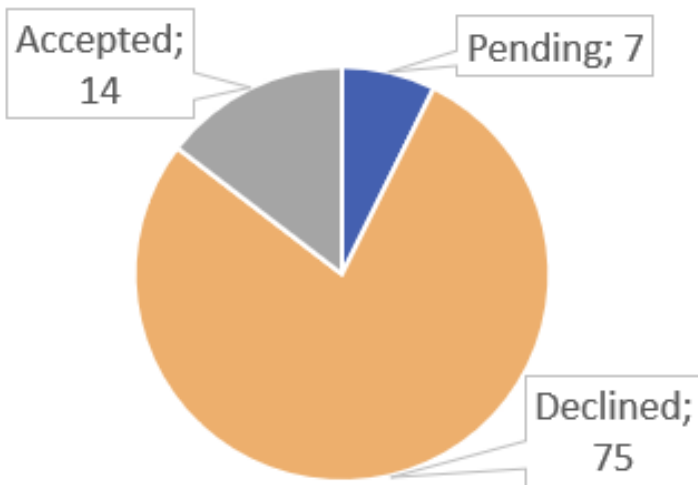
Out of 14 admissions 2 MALES had some type of DOC involvement. Upon leaving the program both had job security and were in compliance with probation and parole.

## Women's Home

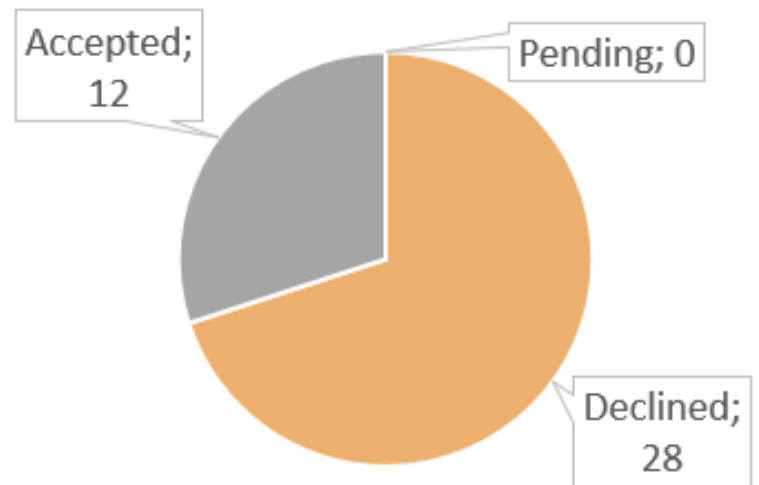
### Justice Involvement

Out of 12 admissions 5 FEMALES had some type of DOC involvement. Upon leaving the program all 5 had job security and were in compliance with probation and parole.

### Application Statistics



### Application Statistics



### Assessments

The Clinical Staff completed 1 Biopsychosocial Assessment in order to facilitate admission to the Women's Home.

### Assessments

The Clinical Staff completed 3 Biopsychosocial Assessments in order to facilitate admission to the Men's Home.

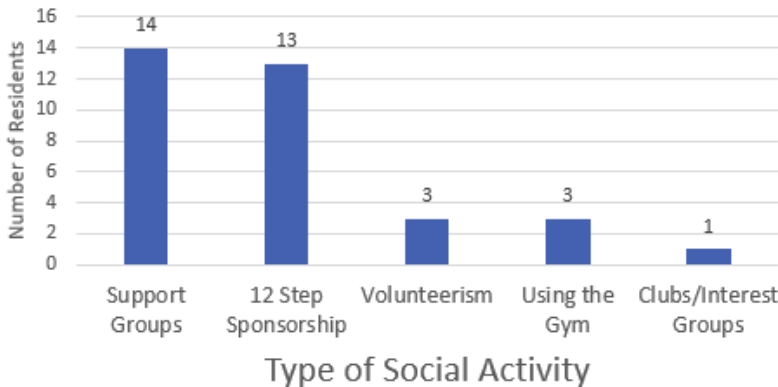
## Wait Times

The average wait time from receiving a completed application package to making an admissions decision was 1 week.

# Treatment

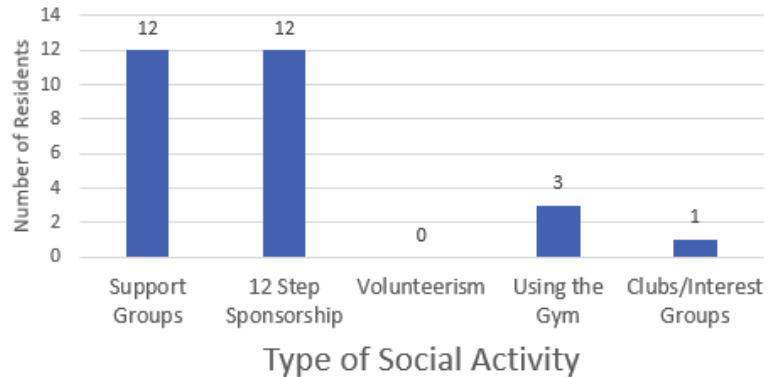
## Men's Home

Demonstrating Social Connectedness



## Women's Home

Demonstrating Social Connectedness



## No Show Appointments

Out of 1337 contacts with MALE residents, there were only 8 (0.6%) no shows for regularly scheduled groups and individual appointments.

## No Show Appointments

Out of 590 contacts with FEMALE residents, there were only 3 (0.5%) no shows for regularly scheduled groups and individual appointments.

## Evidence Based Practices Used

- Eye Movement Desensitization and Reprocessing (EMDR)
- Cognitive Behavior Therapy (CBT)
- Motivational Interviewing
- SMART Recovery
- Seeking Safety
- Equine Assisted Therapy

## Trainings and Schooling Initiated by Residents

- HiSet (GED)
- Parenting Classes

## Multidimensional Assessment of Recovery Capital (MIRC)

A monthly MIRC Assessment was implemented with each Resident in February 2024. Though we don't have sufficient data for a graph, initial results demonstrate growth in Recovery Capital.

## Individualized Treatment Planning

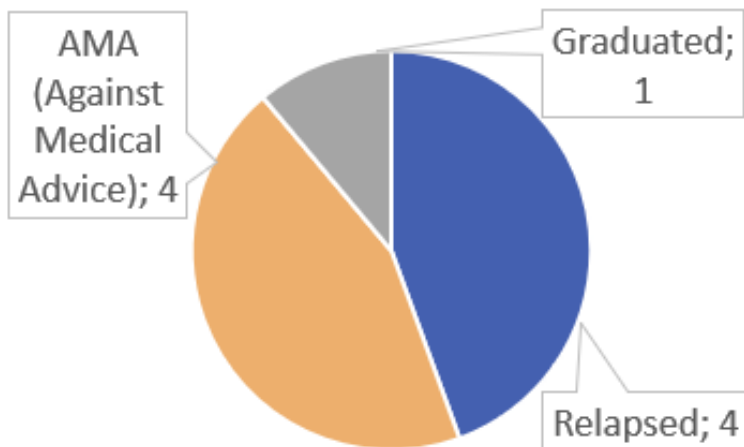
The Administrative Rules of Montana require the Butte SPIRIT Homes to complete an individualized treatment plan for each new admit to the Home within 7 days of admission. From July 1, 2023 - June 30, 2024, all of our 26 admissions received an individualized treatment plan, with **zero** being completed late. Individualized treatment plans are completed with each resident and our interdisciplinary team of Licensed Addictions Counselors/Licensed Clinical Professional Counselor, Care Managers, and Behavioral Health Peer Support Specialists.



# Discharge

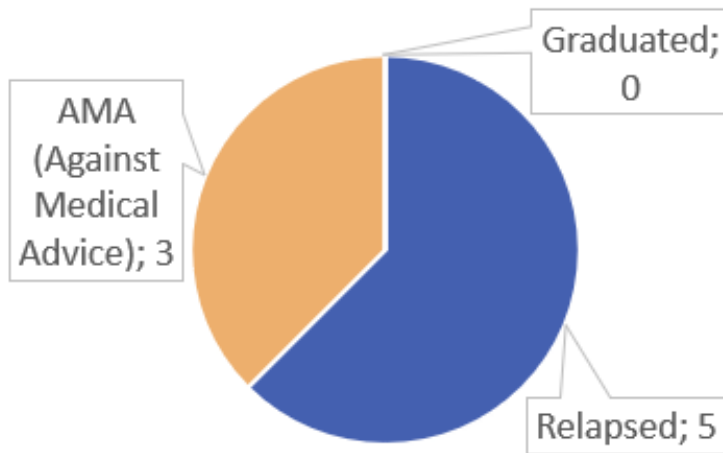
## Men's Home

### Discharge Statistics



## Women's Home

### Discharge Statistics



### Stable Employment

No Residents arrived at the Men's Home with employment. Out of 9 discharges all 9 left with stable employment.

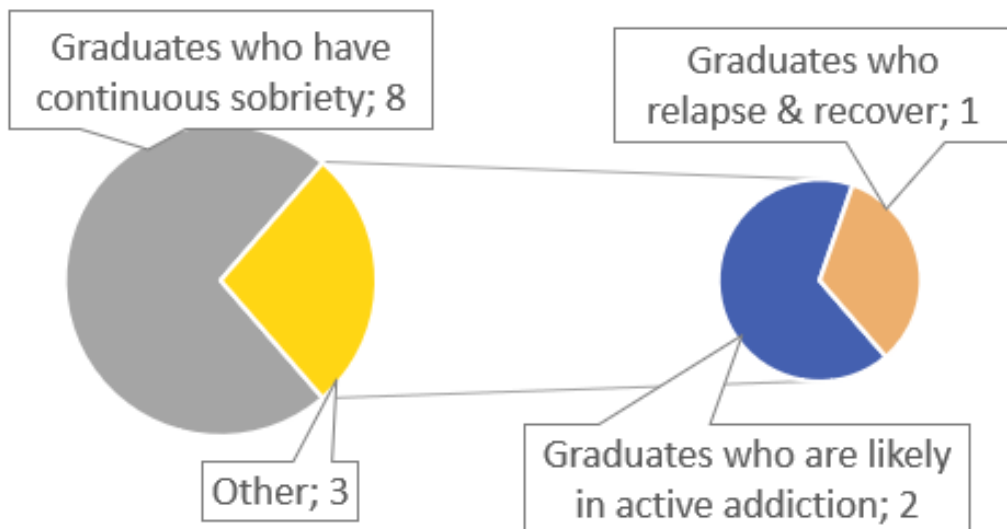
### Stable Employment

Only 1 Resident arrived at the Women's Home with employment. Out of 8 discharges all 8 left with stable employment.

## All Time Discharge Statistics for BOTH Homes

Out of 52 total admissions to the Butte SPIRIT Homes since opening our first Home in January of 2021, 11 Residents have successfully completed and graduated from the 3 phase program.

### Abstinence Rate of Graduates



### Housing Stability

Out of 11 graduates 9 are in or have stable housing with 2 being unknown or in temporary housing.

### Treatment Outcomes

All successfully discharged Residents leave our program with a recommendation and referral for Level 2.1 Intensive Outpatient care.

# Financial Overview

## FY24 Grantors

Butte SPIRIT Homes is grateful to all of the below funders for supporting us in the past year:

- Bill & Rosemary Gallagher Foundation
- Dennis & Phyllis Washington Foundation
- Gianforte Family Foundation
- Montana Healthcare Foundation
- Montana Mental Health Trust
- Morgan Family Foundation
- Native American Development Corporation
- Otto Bremer Trust
- Treacy Foundation
- Town Pump Foundation

## FY24 Donations Received

\$93,008.82 Board Giving  
\$21,646.39 Individual and Business Donors  
\$114,655.21 TOTAL

## Women's Home Capital Campaign

\$185,000.00 FY 24 Grant Funds  
\$42,500.00 Engraved Brick Campaign (85 Bricks!)  
\$36,656.82 Other FY 24 Donations  
\$244,035.93 FY 23 Donations  
\$508,192.75\* TOTAL

*\*This Capital Campaign enabled the debt free purchase of the Butte SPIRIT Women's Home*

## Billing Statistics

Butte SPIRIT Homes holds licenses as ASAM Level 3.1 Homes through the State of Montana's Department of Health and Human Services. This allows the organization to bill insurance for services rendered within the Homes. Our annual budget includes a fundraising goal as well as targets for billing that ensure financial sustainability. Billing insurance is done on a bed/day reimbursement, where each resident that receives a minimum of 5 hours of services in the home each week qualifies for 7 bed/days of billing. Our budget is based upon Medicaid reimbursement rates, which are much higher than private insurance rates. Because Butte SPIRIT has been highly selective in admissions, most of the residents who move into our homes not only are passionate about their recovery, but also choose high wage jobs which eventually disqualify them from Medicaid benefits.

In the April 2024 Board meeting, reported reimbursements equaled 84% of the Operating Budget, though by June this number had dropped to 44%. Achievement of financial sustainability entails a balance of maintaining the house census, while also keeping a close watch on potential loss of Medicaid benefits for Residents who achieve high wage jobs. BSH does not aspire to terminate residents from our program who have lot benefits, but instead, Staff help them to sign up for private insurance through their jobs or through the marketplace and will continue providing services through graduation in spite of low to no reimbursement for these Residents.

## Billing Efficiency

